

Farmers Insurance Mobile Command Center provides aid to North Minneapolis residents

Written by

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The specially-equipped Farmers Insurance Mobile Command Center (MCC) has arrived in Minneapolis and has begun providing assistance to customers and non-customers, alike, impacted by the catastrophic tornadoes that struck Minnesota.

“This latest severe weather outbreak has caused much damage to north Minneapolis and our hearts go out to all the families who have been so terribly affected by these tornadoes,” stated Locke Pierce, state executive director for Farmers in Minnesota. “I want to reassure our customers that Farmers has the resources in place and we have already begun to provide help to our customers. We are reaching out to all of our customers and making sure they are being taken care of.”

Residents needing assistance – whether they are Farmers customers or not - are encouraged to visit the Farmers MCC at:

701 West Broadway Ave, Minneapolis, MN

The 46-foot MCC bus is equipped with state-of-the-art satellite communications equipment, including satellite-linked cell phones and laptops, water, cold and hot drinks, and emergency supplies. All persons in need of immediate assistance are welcome to avail themselves of the provisions being offered and vehicles' telecommunications equipment to contact family and friends and to advise worried loved-ones of their location and status.

Farmers Insurance customers with damage should immediately contact their agent or call Farmers' 24-hour-claims hotline at 800-HelpPoint (800-435-7764) for immediate assistance.

Spanish-language claims assistance is available to Farmers customers by calling 877-RECLAMO (877-732-5266).

Foremost Insurance customers can call: 800-527-3907.

21st Century Insurance customers can call: 888-244-6163.

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