

Social security over the holidays

Written by

Wednesday, 08 December 2010 16:46

If your holiday to-do list includes business with Social Security, you should know that the busiest times for Social Security field offices and the agency's toll free telephone number are early in the week and early in the month.

"If your business can wait, it's best to contact us at other times," according to SSA spokesperson, Rhonda Whitenack. The same is true during the holiday season — especially the week between Christmas and New Year's. If you must do business with Social Security during the holidays, you may experience more busy signals on the telephone and longer wait times in local offices.

There's a better way to conduct your business over the holidays: online at www.socialsecurity.gov. There you'll find a wealth of information and online services. For example, you can apply online for Social Security benefits or for Medicare, and then you can check on the status of your pending application. If you're already a Social Security beneficiary, you can go online to change your address, phone number, or your direct deposit information, get a replacement Medicare card, or request a proof of income letter.

Visit website at www.socialsecurity.gov